Using UCPS Student Chromebook

**How To Connect a Chromebook to the internet:**

* Turn on Wi-Fi a. At the bottom right, select the time. b. Select Not Connected . Note: If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi. c. Turn on Wi-Fi.
* Your Chromebook will automatically look for available networks and show them to you in a list. a. Connect to a secure network (Most HOME networks) I. Select the secure Wi-Fi network . II. Type the network password. III. Select Connect. b. Connect to an open network (Most PUBLIC networks and hotspots) I. Select the Wi-Fi network . II. Remember, your information might be visible to other people on this network

**How to login to the student Chromebook**

* Username: [studentid@student.ucps.k12.nc.us](mailto:studentid@student.ucps.k12.nc.us)
* Password: \*3rd -5th grade: student’s password \* 2nd grade: Ucps2030

**How to sign in to ZSCALER**

Zscaler is the Web filter that Union County Public Schools is using. Each user will be prompted to log in to the Zscaler web portal when opening their browser for the first time.

* Use your studentid@ucps.k12.nc.us. DO NOT add the student after the @
* Click “Sign in”
* Next, put in your UCPS student password.

**How to locate NCED Cloud**

* At the school website: <https://www.ucps.k12.nc.us/Domain/54> ; click on Quick Links; choose Student Startup Page; click on Clever (top-left icon).

**How to login to NCEDCloud (Clever)**

* Use your student ID and password.

**How to login to Google**

* Use your email address. Your student email is studentid@student.ucps.k12.nc.us

**How to login to Destiny Online Catalog**

* To request/hold media center books and to read or checkout eBook
* Click on Destiny icon, choose Weddington Elementary School. Click on login (top-right).
* Username: student ID#
* Password: student

**How to login to NCWiseOwl**

* Home access password = Wiseowl19.
* Includes Britannica Online, Amazing Animals, EBSCO eBooks
* NC KIDS Digital Library- eBooks and Audiobooks (requires Public Library card number)

**How to login to Union County Public Library**

* On the left of the homepage, choose Students and Teachers
* World Book Encyclopedia Online password: book

**How to access Student Help Desk**

* Student Helpdesk <https://studenthelpdesk.ucps.k12.nc.us>
* Login using your UCPS student number (just the number, do not add @student .ucps.k12.nc.us)
* Password: your student password
* In the page that loads, please enter your SCHOOL in the SUBJECT box.
* Please describe the PROBLEM you are experiencing in the HELP DESK ISSUE box along with any additional CONTACT information.
* Please only submit 1 ticket for your particular issue. Engineers WILL attend to your issue in turn.

For questions, please email Ms. B. at [maria.bomfim@ucps.k12.nc.us](mailto:maria.bomfim@ucps.k12.nc.us)